



## QUALITY POLICY

Production Concepts Ltd specialises in the design and production of events including global exhibitions, conferences, and technical support. We strive to produce events that not only aim to create a unique experience for our clients but are of the highest quality.

Production Concepts Ltd.'s Quality Policy is to achieve sustained, profitable growth by providing services that consistently exceed the needs and expectations of its customers.

This level of quality is achieved through the adoption of a system of procedures that reflect the competence of Production Concepts Ltd to existing customers and potential customers whilst also satisfying independent auditing authorities.

The objectives of the Quality Policy are:

- To maintain an effective Quality Assurance System that meets and complies with International Standards ISO9001:2015
- To maintain a policy that is appropriate to the purpose and context of the organisation and supports its strategic direction
- Provide a framework for setting quality objectives
- To include a commitment to satisfy applicable requirements
- To include a commitment to continual improvement of the quality management system

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. Through the quality commitment made to our clients before and during engagements, Production Concepts Ltd work to continually improve the quality, skill, and competency of our services supplied.

Production Concepts Ltd will monitor our quality performance regularly and set objectives and targets for further improvement



Authorised

This policy will be reviewed and updated annually by senior management.

**Review Date:** October 2024

Position	Print Name	Signature	Date
Company Director	James Deakin	<i>James Deakin</i>	<b>11/10/23</b>
Company Director	Greg Deakin	<i>Greg Deakin</i>	<b>11/10/23</b>
Company Director	Stefan Chadwick	<i>Stefan Chadwick</i>	<b>11/10/23</b>